



# ASIA-PACIFIC MINISTERIAL CONFERENCE ON **Disaster Risk Reduction**

*Brisbane, Queensland, Australia 19–22 September 2022*

**From Crisis to Resilience:  
Transforming the Asia-Pacific region's  
future through disaster risk reduction**

## **Information for Participants**



Australian Government



**UNDRR**

UN Office for Disaster Risk Reduction

# Acknowledgement of Country

We acknowledge the Traditional Owners, the Turrbal, Jagera and Yugara peoples of the land on which the conference will be held, and pay our respects to their Elders past and present. We also acknowledge the Turrbal, Jagera and Yugara people's continuing culture and contribution to the life of the Brisbane region.

In the spirit of reconciliation, we extend our acknowledgment to all Aboriginal and Torres Strait Islander people, as the Traditional Custodians of country throughout Australia, and recognise their continuing connection to land, sea, waters, and community. We pay respect to all Elders, past and present.



The image on the front/previous page (right) depicts the Queensland Reconstruction Authority (QRA) conducting Regional Resilience Strategy engagements with stakeholders in Burke.

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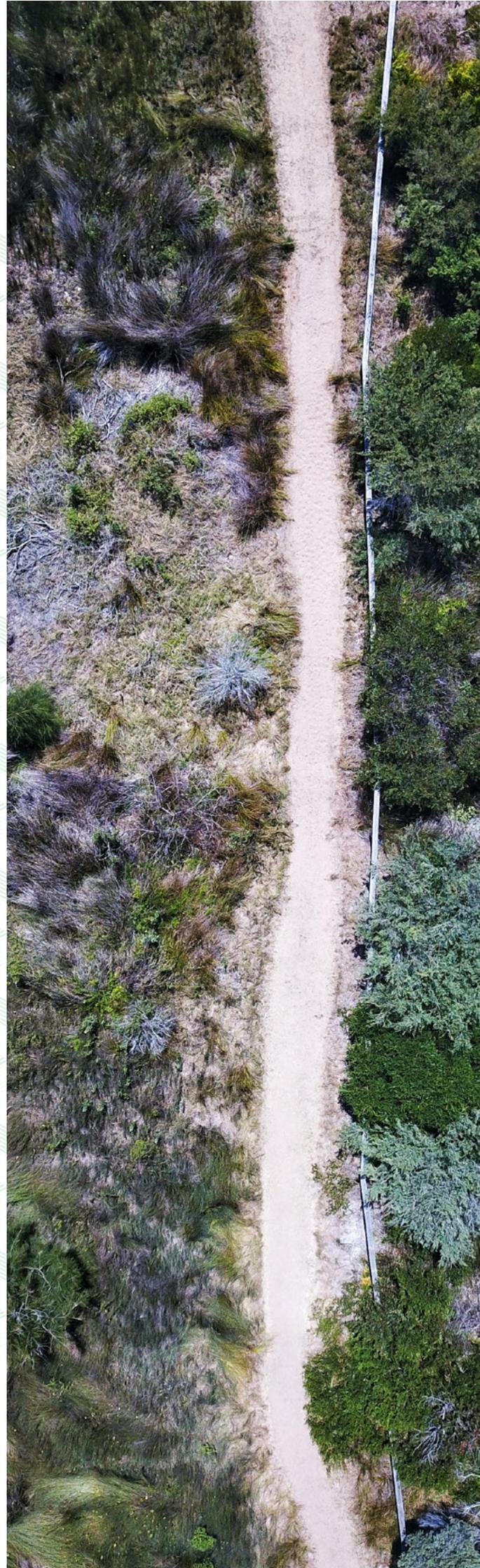
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# About the conference

Convened by the United Nations Office for Disaster Risk Reduction (UNDRR), the Asia-Pacific Ministerial Conference on Disaster Risk Reduction (APMCDRR) will be hosted by the Australian Government in Brisbane, from 19 to 22 September 2022, under the theme of 'From Crisis to Resilience: Transforming the Asia-Pacific region's future through disaster risk reduction.'

The APMCDRR is an important regional gathering focused on increasing cooperation around the implementation of the globally endorsed [Sendai Framework for Disaster Risk Reduction 2015-2030](#), a 15-year road map for reducing disaster risk and losses.

Four years since the last ministerial conference and amid the Midterm Review of the Sendai Framework, this APMCDRR comes at a critical time for the Asia-Pacific region. As the region most impacted by disasters, the Asia-Pacific has the most to gain from preventing disasters or reducing their impacts.

Over the last 20 years the region has suffered the highest number of disaster events in the world. It is home to 70 per cent of all people who have been displaced by disasters and was also the first to feel the impacts of the COVID-19 pandemic.

Moreover, the region is on a trajectory of experiencing more extreme weather events as a result of climate change.

***Disaster risk reduction is everyone's business***

*Disaster Risk Reduction aims to reduce the damage caused by hazards like earthquakes, floods, droughts and cyclones, through a practice of prevention.*

*How we grow our food, where and how we build our homes, how we invest, and even what we teach in schools - each decision and action can make us more vulnerable to disasters or more resilient to them.*

- UNDRR

These disasters impact all countries, but the ones that suffer the most are [Small Island Developing States](#) and the [Least Developed Countries](#).

In these contexts, one disaster can wipe away decades of development gains, thus increasing humanitarian needs and pushing people into poverty.

The APMCDRR is an opportunity for the region to come together, guided by the Sendai Framework and the region's own Action Plan 2021-24. This will enable strengthening of cooperation and actions to accelerate risk reduction, and boost resilience building and prevention activities focused on saving lives and livelihoods. These key areas constitute the APMCDRR's three core pillars:



### ***Who will be attending?***

The APMCDRR is one of the most important gatherings in the Asia-Pacific to progress disaster risk reduction efforts. The conference is expected to attract up to 3,000 delegates from more than 40 countries.

While a ministerial-level conference, the APMCDRR will also be attended by those with an interest in or a link to disaster risk reduction, including civil society, academia, private sector and local communities. Those with ideas and innovative solutions on how disasters can be prevented or reduced will be at the conference.

# Program at a glance - Sessions and exhibits



## Plenaries

The Conference will feature three 75-minute plenary sessions for each of the three conference pillars: Investing in Resilience and Preparedness, Shock-proofed Infrastructure and Systems and Resilient Communities.

## Working Sessions

The eleven 60-minute moderated panels will be specifically curated and designed around the conference pillars to provide interactive and in-depth discussions on key challenges, and lessons learned.

## Spotlight Events

Highlighting a series of cross-cutting themes throughout the conference, the ten spotlight events will be 60-minute interactive discussions that focus on solutions-oriented case studies and best practice examples.

## Partner Events

Hosted by participating organisations, 60-minute partner events will cover a series of topics that link to the 2022 APMCDRR themes. Nineteen partner events will run parallel to the main conference sessions.

## Ignite Stage

Located in the marketplace this dynamic platform is designed to engage and inspire. With 15 minutes to present, up to 45 Ignite Stage sessions will be held in a TED-talk like format, using a range of presenting modes.

## Learning Labs

Learning Labs were designed for peer-to-peer learning to actively share good practices and innovative approaches for implementing the Sendai Framework. The seven Learning Labs will be 90 minutes in duration.

The Marketplace will form the heart of the conference. It will be a place to meet, connect and collaborate. With up to 60 exhibitors, multiple meeting hubs, an Ignite Stage and an array of displays- it will be a hive of activity.

## Market Place

## Pacific Pavilion

The Pacific Pavilion features a collaborative learning and engagement space to share scientific and technical innovations that reduce disaster risk in the Pacific. It will support learning and showcase traditional knowledge.

A speaker preparation room will be available for the duration of the conference, and is located on the Mezzanine Level in M10. Please refer to conference floor plans, or if on-site ask one of our conference volunteers.

## Speakers

## Field Trips

Delegates are invited to take advantage of a range of field trips being offered from 20-22 September. All field trips will depart on foot from the doorstep of the conference venue, making it easy for you to participate.

The following one hour field trip options are being offered:

- Brisbane River Flood History and Recovery Tour (One River Cruise)
- South Bank Attractions and Flood Recovery Walking Tour

More information on field trips, including how to book a spot, will be emailed to conference participants and shared on the conference website soon.

**\* Places are limited so book early so you don't miss out.**

# Accessibility

The Brisbane Convention and Exhibition Centre strives to provide safe, equitable and inclusive access for all visitors. A guide for accessing the building is available [here](#).

Real Time Captioning and Sign interpreters will support the official program by ensuring the meaningful and active participation of persons with disabilities in the APMCDRR 2022 procedures and proceedings.

The Queensland Government's **TransLink** service is committed to reducing barriers for people with disabilities when using public transport. Further information is available [here](#).

Brisbane-based disability support service, **Carers Link**, in partnership with Disability Support Queensland, have launched Access 4000, [a smartphone app](#) that provides information on different accessibility features available in businesses and venues around Brisbane.

# Working language and interpretation

The Conference will be conducted in **English**. All conference documentation will also be in English.

The Opening and Closing Ceremonies, Thematic Sessions and Plenaries will be interpreted in French and Mandarin.

Sign interpretation and Real-Time captioning will also be provided in the above-mentioned sessions.

# Welcome to Brisbane, Australia: Host city of APMCDRR 2022

Brisbane, the capital of Queensland, is a vibrant, friendly, lifestyle city, home to four universities and Australia's largest medical research centre and a thriving industry hub, in the heart of Australia's premier tourist region and host to the 2014 G20 Leaders Summit. It is the third largest city in Australia. Innovative, modern and welcoming, the city is well connected, and offers all the sophistication of larger global destinations.

Brisbane is a gateway to some of Australia's most iconic tourism destinations, Brisbane's ideal location as the capital of Australia's premier tourist region presents the perfect opportunity for you to enjoy a microcosm of Australia's iconic experiences. World heritage listed rainforests, amazing beaches, islands, wineries and the internationally famous Australia Zoo – home of the

Crocodile Hunter – are all easily accessible within an hour of the city. You can even do day trips to the Great Barrier Reef from Brisbane.

The city is also considered Australia's gateway to the Pacific, with direct flights connecting Brisbane to many countries in the region. It boasts a multicultural and linguistically diverse population, with more than one third of Brisbane residents born overseas.

The Brisbane central business district is located alongside the Brisbane River and adjacent to South Bank Parklands. APMCDRR 2022 will be held in South Bank, the main cultural precinct of Brisbane. The area includes extensive parklands, restaurants, shopping, entertainment, art and cultural centres.



# The Traditional Owners

Aboriginal and Torres Strait Islander peoples are the First Peoples of Australia and have been the traditional custodians of this continent for 60,000 years.

Australia is made up of approximately 500 different and distinct Aboriginal and Torres Strait Islander clan groups or 'nations' who are situated across the Australian continent, each with their own culture, language, beliefs, practices and identities.

The traditional owners of the lands and waters of the Brisbane region are the Yuggera/Jagera and Turrbal people. The Yuggera/Jagera and Turrbal name for Brisbane is Meeanjin/Meanjin, which is the word for the spike of land where Brisbane is located.



## “Caring”

This artwork was commissioned by the Australian Government specifically for APMCDRR 2022. The artist, Safina, is an Indigenous Australian whose heritage is from Mabuiag Island in the Torres Strait and Wuthathi Country in Far North Queensland. Her non-Indigenous heritage is Scottish.

In the artwork is four black oval shields containing very meaningful elements:

- **Shield**, a message of protection for family, one’s own body and self.
- **Canoe with Fishing Net**, a symbol and source of provision for Torres Strait Islanders, and Aboriginal people who live on coastal regions.
- **Baby in Coolamon**, used in women’s business for looking after family, collecting food, water, and as a cradle for babies.
- **Gum Leaves**, universally used throughout Aboriginal people groups in ceremonial practice for healing and welcome.

Surrounding Aboriginal and Torres Strait Islander symbols and patterns represent colour and celebration.

# Brisbane International Airport

Brisbane's award-winning **airport** and excellent infrastructure provide a smooth and warm welcome to Queensland for visiting delegates.



With excellent access to the Asia-Pacific, Europe, and USA, delegates are offered the optimum in flexible travel itineraries. Operating **24 hours a day**, Brisbane Airport is **less than 30 minutes drive** from the city and the conference venue, the [Brisbane Convention & Exhibition Centre](#).

## Accommodation

Brisbane offers a wide range of international standard **accommodation**. Hotels are affordable by world standards ranging from 5-star to serviced apartments and budget style accommodation.

The city has **230 hotels**, from five star hotels to serviced apartments [accommodation options](#). There are over **72 hotels within four kilometres** of the conference venue, and **48 no more than 2km walk** from the conference centre.

A variety of budget accommodation is also available via filtered searches of well-known accommodation websites including, but not limited to: [Booking.com](#), [Expedia](#), [Hotels.com](#), [Trivago](#), [HotelsCombined](#), [Wotif](#), and [Airbnb](#).

Delegates are responsible for making arranging their own accommodation. We strongly encourage you to book your accommodation as early as possible.

## Popular hotels close to the conference venue



Limited special conference rates have been negotiated with official conference hotels. Please check your registration email for details.

### [Rydges South Bank Brisbane](#)

Official conference hotel

9 Glenelg Street, South Brisbane, QLD 4101

Phone: +61 7 3364 0800

Email:

reservations\_rydgessouthbank@evt.com

### [Hilton Brisbane](#)

190 Elizabeth Street, Brisbane, QLD 4000

Phone: +61 7 3234 2000

Email: brisbane.info@hilton.com

### [W Brisbane](#)

81 North Quay, Brisbane, QLD 4000

Phone: +61 7 3556 8888

Email: brisbane.info@hilton.com

### [Four Points by Sheraton Brisbane](#)

99 Mary Street, Brisbane, QLD 4000

Phone: +61 7 3164 4000

### [Novotel Brisbane South Bank](#)

Official conference hotel

38 Cordelia Street, South Brisbane, QLD 4101

Phone: +61 7 3295 4100

Email: HA0X0@accor.com

### [Mantra South Bank](#)

161 Grey Street, South Bank QLD 4101

Phone: +61 7 5665 4450

Email: southbankbris.res@mantra.com.au

### [The Westin Brisbane](#)

111 Mary Street, Brisbane, QLD 4000

Phone: +61 7 3557 8888

### [Sofitel Brisbane Central](#)

249 Turbot Street, Brisbane, QLD 4000

Phone: +61 7 3835 3535

Email: h5992@sofitel.com





## Transport

Brisbane has an efficient, convenient and easily accessible network of buses, trains, taxis and a high speed scenic river catamaran service. The BCEC is central to a number of major transport hubs and a special travel 'Go Card' enables seamless travel across a variety of transport options.

### Air Travel

Delegations will be responsible for all costs incurred with air travel to and from the delegate's place of origin, unless otherwise arranged.

Both Brisbane domestic and international airports are less than 30 minutes drive from the Brisbane Convention & Exhibition Centre.

The AirTrain connects South Brisbane station to Brisbane's international and domestic airports. This train also stops in the Brisbane CBD and Fortitude Valley.

Tickets and a timetable for this service can be found at the Information Desk at the airport or you can pre-book on the [AirTrain Website](#).

### Public Transport

Getting to the conference venue via public transport is easy and efficient with train, bus and ferry options available.

[MyTransLink](#) is the official Queensland Government public transport smartphone app. The app can be downloaded and used to plan travel and estimate fares. The TransLink website provides a journey planner and travel information including tickets and fares. Some information is available in other languages.

#### Train

South Brisbane Railway Station adjacent to the Convention Centre on Grey Street, or South Bank Railway Station are the most convenient stations to the BCEC.



#### Bus Services

The Cultural Centre Station on Melbourne Street and the South Bank Busway Station on the corner of Colchester and Tribune Streets are the closest to the BCEC.

#### CityCat & Ferries

The public transport ferries CityCats operate every day and stop at the South Bank River Terminal on the Clem Jones Promenade. The inner-city ferry travels between the CBD, North Quay and Kangaroo Point, stopping at South Bank Terminal 1 and 2 on the Clem Jones Promenade. Visit the [Translink](#) website to plan a trip.

# The APMCDRR Conference Venue



The Conference will be held at the [Brisbane Convention & Exhibition Centre \(BCEC\)](#), ideally located in the unique riverside cultural and lifestyle precinct at South Bank.

Home to Australia's newest and largest Gallery of Modern Art, stylish shops and over 70 cafes and restaurants, it is an inner city oasis: green spaces, riverfront parkland, rainforest and Australia's only city based sand and swimming beach – complete with lifeguards!

## Address

Corner Merivale and Glenelg Streets  
South Brisbane QLD 4101, Australia

## Fees

It's FREE - there are no conference fees. Participants are required to cover their own accommodation and travel expenses, as well as health/travel insurance and other incidentals.

## Conference dress code

The dress code for the APMCDRR conference is business attire.

## Internet / WiFi

Free Wi-Fi is available in all meeting rooms throughout the conference centre.

## Catering

Morning tea, afternoon tea and lunch will be available in the 'Marketplace' during the conference. Coffee and tea stations will also be positioned throughout the venue. Please see map for location detail.

## Parking at the BCEC

Parking is conveniently located undercover with direct lift access to the Centre's convention, exhibition and event facilities.

## Volunteers

The conference will be supported by more than 100 friendly volunteers. The majority of APMCDRR volunteers will be provided by the Australian Red Cross and the National Emergency Management Agency (NEMA). The volunteers will be wearing white vests branded with APMCDRR, UNDRR, Red Cross and NEMA logos and will be happy to provide you with directions and assistance.

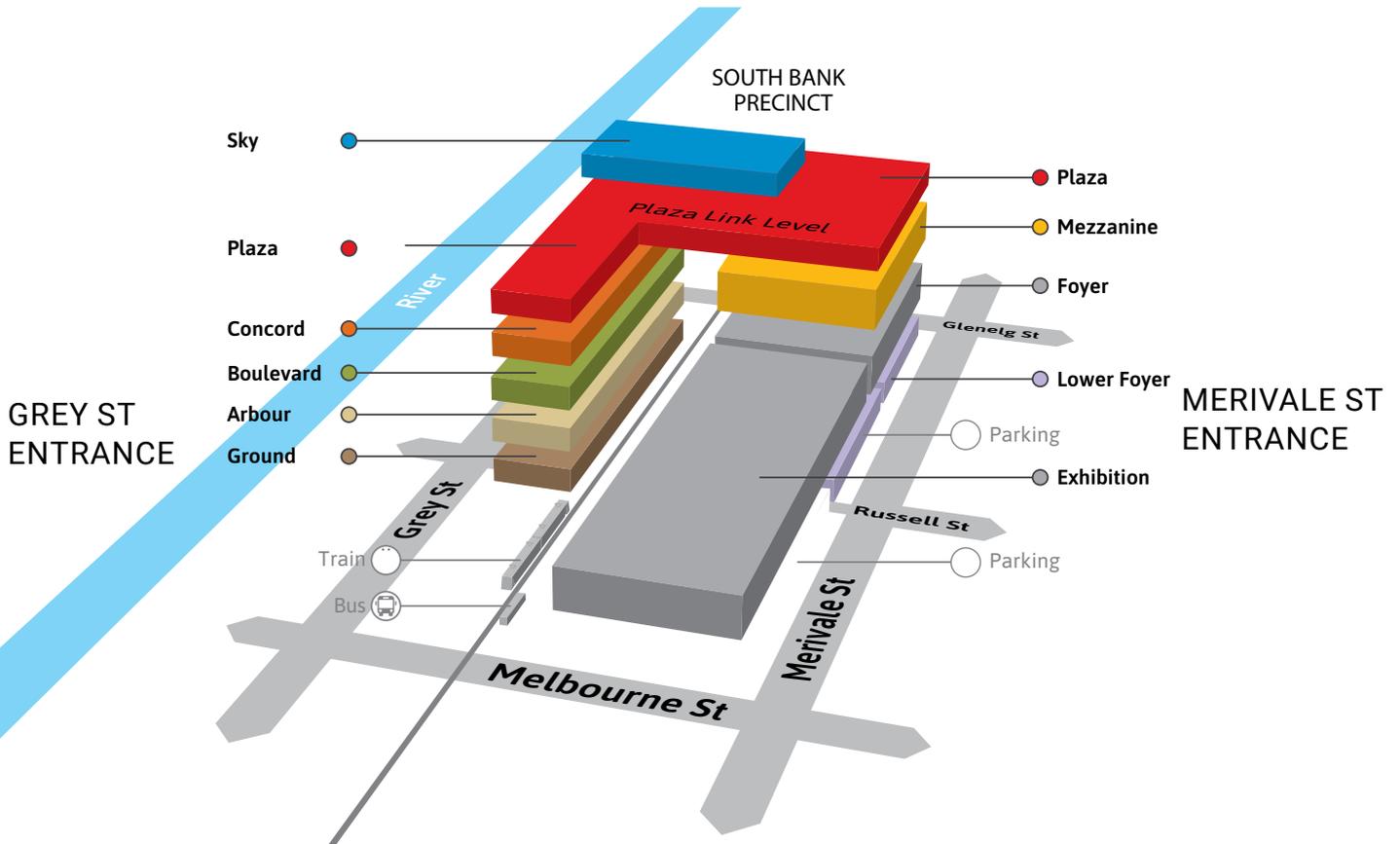
## Prayer Room and Breastfeeding Rooms

A Prayer Room will be available for the duration of the conference located in the Mezzanine Foyer area. Breastfeeding rooms are also available in BCEC.

**For full details about how to get there, parking, accessibility, cloak rooms and other useful information, please visit the [BCEC website](#).**

# BCEC Venue Floor Plans

APMCDRR will be held over the following floors of the BCEC venue, with detailed floor plans provided on the following pages:



## Key

**Plenary Sessions, Opening & Closing Ceremonies, Working Sessions**  
Foyer level - Great Hall 1 & 2

**MARKETPLACE: Exhibition Booths, Ignite Stage, Lunch, Morning & Afternoon tea**  
Foyer level - Great Hall 3 & 4

**Meeting Spaces**  
Plaza level, rooms P10 & P11

**Press Conference Room**  
Plaza level, rooms P6 & P7

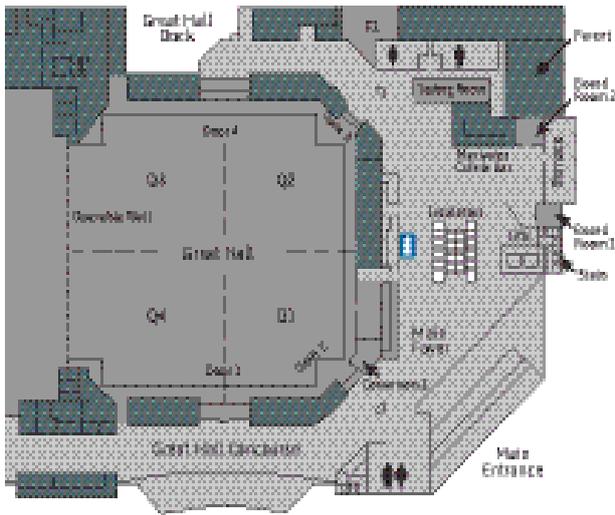
**Learning Labs**  
Mezzanine - M1

**Partner Events**  
Mezzanine - M2

**Working Sessions, Spotlights & Partner Events**  
Mezzanine - M3 & M4

**Speakers Preparation Room**  
Mezzanine - M10

**Pacific Pavilion, Pledge Wall, & Prayer Room**  
Mezzanine level

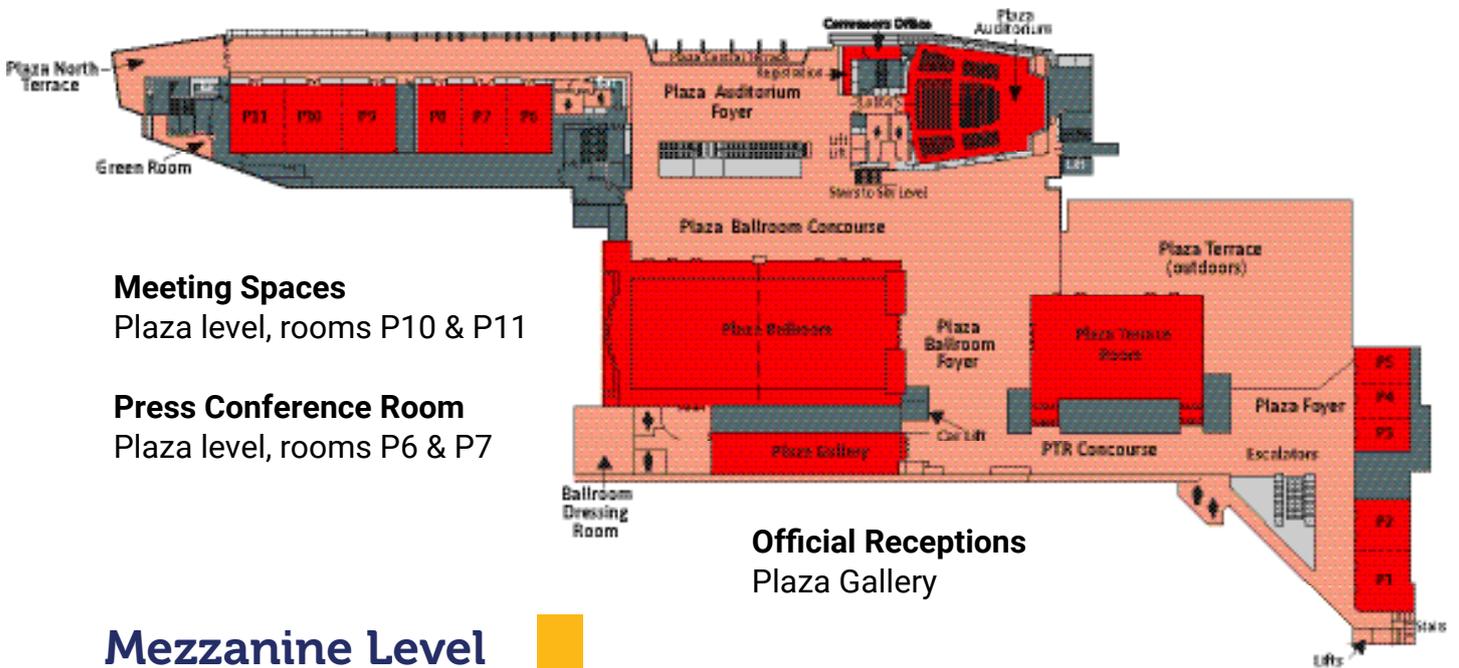


## Foyer Level

**Plenary Sessions, Opening & Closing Ceremonies, Working Sessions**  
Foyer level - Great Hall 1 & 2

**MARKETPLACE: Exhibition Booths, Ignite Stage, Lunch, Morning & Afternoon tea**  
Foyer level - Great Hall 3 & 4

## Plaza Level



### Meeting Spaces

Plaza level, rooms P10 & P11

### Press Conference Room

Plaza level, rooms P6 & P7

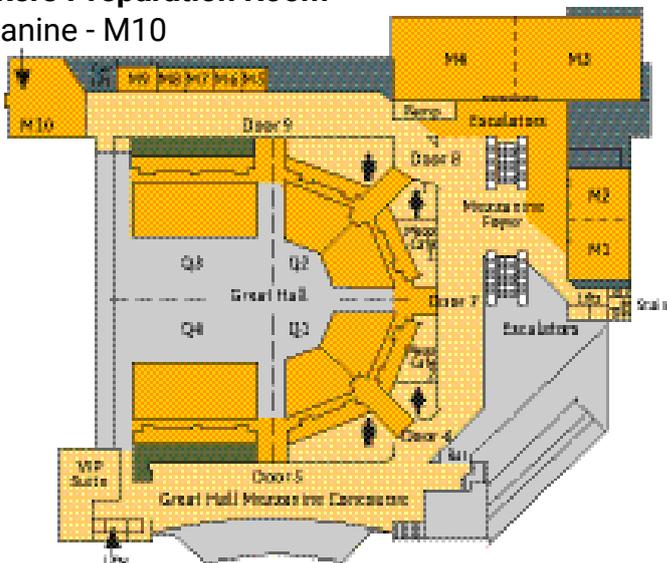
### Official Receptions

Plaza Gallery

## Mezzanine Level

### Speakers Preparation Room

Mezzanine - M10



### Working Sessions, Spotlights & Partner Events

Mezzanine - M3 & M4

### Partner Events

Mezzanine - M2

### Learning Labs

Mezzanine - M1

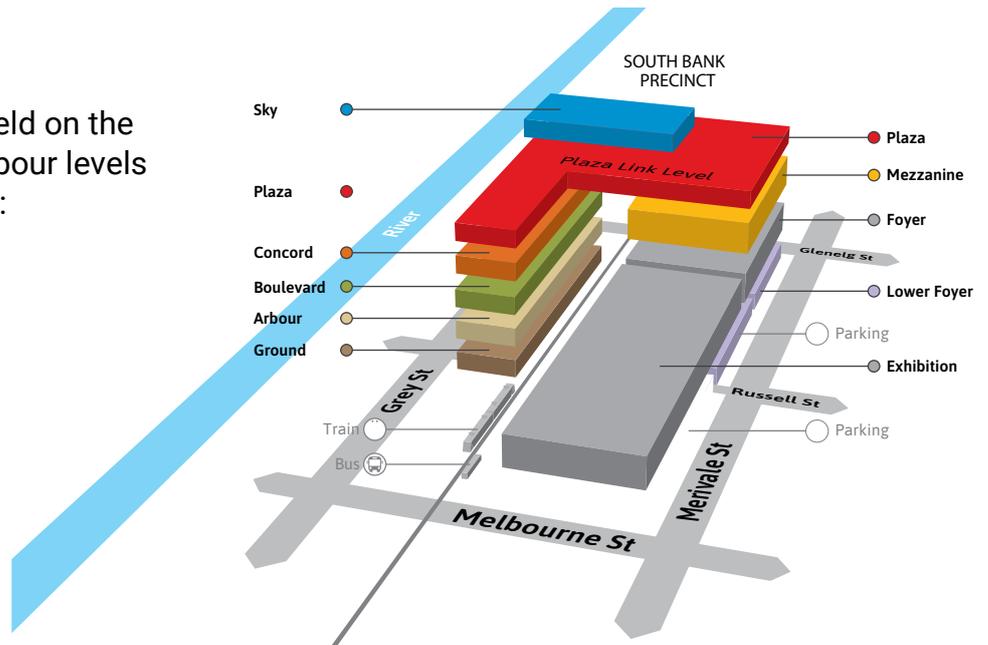
### Pledge Wall & Prayer Room

Mezzanine level, Prayer Room

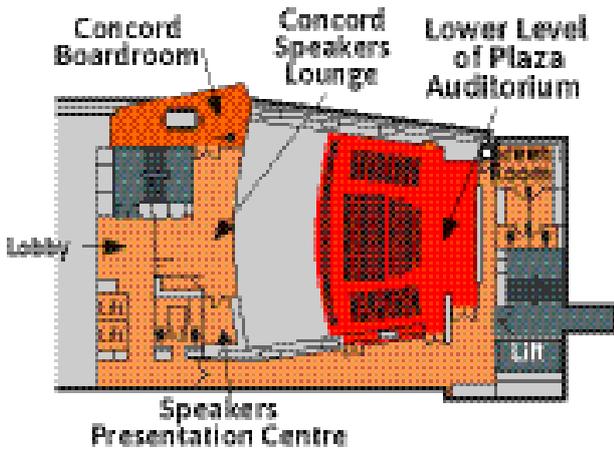
### Pacific Pavilion

Great Hall Mezzanine Concourse

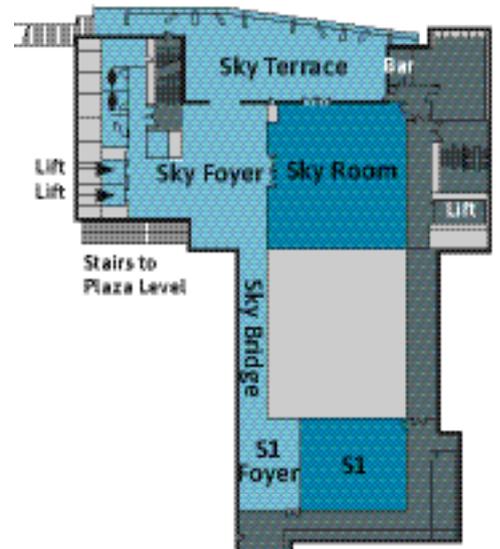
Other events will be held on the Sky, Concorde and Arbour levels which are shown here:



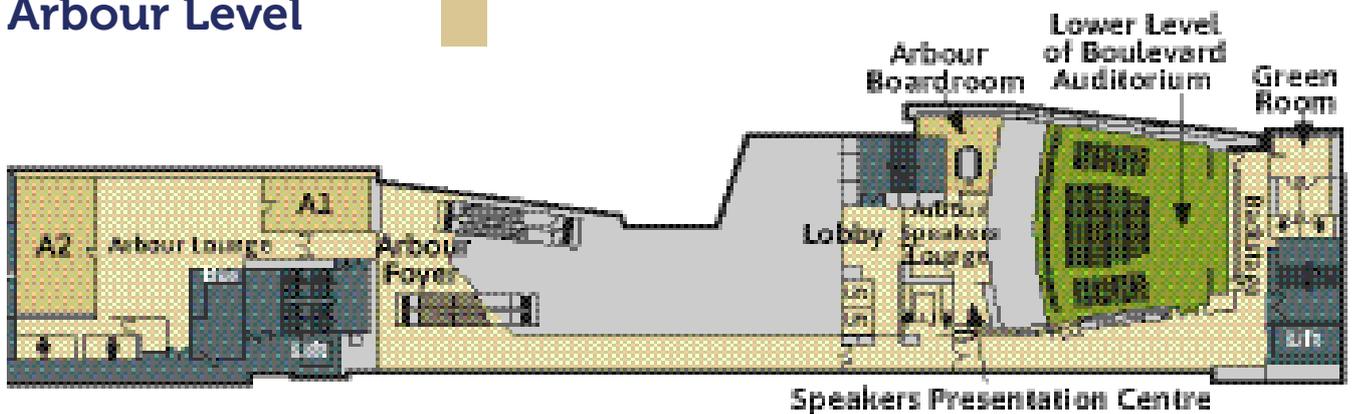
### Concorde Level



### Sky Level



### Arbour Level



# Registration and badging

## Online registration

APMCDRR 2022 invites all stakeholders of the Sendai Framework and Disaster Risk Reduction agenda to register, including: Member States, parliamentarians, local governments, United Nations system entities, intergovernmental organizations, major groups and other stakeholder groups. Access to the venues will only be granted to registered and confirmed participants. Once registered the UNDRR team will review and confirm participation.

**APMCDRR registration closes on Wednesday 31 August 2022.**

## Conference badges and on-site check-in

The on-site conference Check-in and Service desk will be open from Monday 19 September until Thursday 22 September during the following hours:

Monday	8:00am to 6:00pm
Tuesday	7:30am to 6:00pm
Wednesday	8:00am to 6:00pm
Thursday	8:00am to 6:00pm

**We strongly recommend that you check-in as early as possible to avoid the last-minute rush.**

Approved participants are invited to collect their conference badge at the on-site Check-in and Service Desk. This will be located at the Merivale Street entrance foyer level of the Brisbane Convention and Exhibition Centre.

Please note participants must wear their conference badge to gain entry to all conference sessions and events. Please arrive at the convention centre with ample time to complete check-in before attending any conference activities.

**Name badges and conference credentials will be issued as follows:**



1. All participants will be sent an official conference QR code via email in advance of the conference. Participants must present this code at the Check-in and Service Desk at the BCEC, either as a printed hard-copy or digital format.



2. At the Check-in and Service Desk, participants will be asked to present the QR code together with their government-issued photo identification document. This can be a passport or drivers license that includes a photo or other official government-issued photographic identification document.



3. The participant's QR code will be scanned and identity verified, after which the participant's name badge will be printed. Your name badge must be worn at all times to access all conference sessions and events.

If you do not bring your QR code, please arrive at least 30 minutes earlier than the recommended check-in time, go to the Service Desk and present government issued photo identification and the team will assist you.

*If you lose your name badge a \$50 re-print fee will apply.*

## Applying for a visa

All visitors to Australia require a valid visa to enter the country. For further information about visa options for APMCDRR 2022 please see this [information sheet](#).

Visit the [Department of Home Affairs website](#) for latest advice on COVID-19 vaccination requirements and coming to Australia.

***Delegates are responsible for ensuring they have the correct visa to travel to Australia and any associated costs.***



**Don't be left hanging!** Visitors are recommended to apply for their Australian visas **at least 6 to 8 weeks prior** to their intended dates of travel. This time has now passed. International delegates who do not already have a visa may not be able to travel to Australia for the conference.

## Staying safe and healthy



As Australia continues to respond to impacts of the COVID-19 pandemic, the health and safety of all participants attending the conference is our highest priority.



We strongly recommend all participants attending the conference wear masks when indoors in public to limit the spread of infections including COVID-19 and other respiratory illnesses at the conference.

- o You should bring a supply of suitable masks for your own use
- o A small supply of disposable masks will be available at the venue for delegates who cannot access their own.



If you are unwell at any stage during the conference and exhibit signs and symptoms of COVID-19, or you are experiencing any cold or flu like symptoms such as fever, runny nose, coughing or sneezing, we ask that you do not attend the conference while you are unwell.

\*\*\* BCEC has continued to host significant large and successful events in a COVID-19 safe venue. They has developed event protocols to safeguard the health and wellbeing of stakeholders and introduced control measures to ensure a safe operating environment. We ask you to abide by these recommendations.

To ensure the health and safety of all delegates, we may implement a range of COVID-19 Safe measures, such as asking delegates to:



- o stay away from the conference if unwell and get tested;
- o wear masks while at the venue;
- o maintain a physical distance from others;
- o practice good COVID safe hygiene.

It is an Australian public health requirement that anyone diagnosed with COVID-19 must isolate. Information on mandatory isolation can be found on the Queensland Government's health and wellbeing website.

***It is strongly recommended that delegates purchase travel insurance that covers medical and any unforeseen out-of-pocket expenses, including COVID-19, prior to travel.***

More information about our Health planning can be found on the conference website.

## **IN CASE OF EMERGENCY:**

**Emergency Services can be contacted by phone on 000.**

***This number is valid throughout Australia and covers fire, ambulance and police.***

# General Security Arrangements

BCEC has security on-site 24/7.



## Security Screening

To maintain the safety and security of all delegates, security checks and screening will be implemented at the venue by on-site security staff.

Security checks may consist of visual and electronic verification of Conference photo ID badges, electronic (X-Ray) or physical search of belongings, and walk-through metal detectors. Any oversize items including large bags may be inspected prior to entry to conference rooms.



*While in the venue delegates are required to wear their conference ID badges or lapel pins at all times.*

## Lost photo ID

A lost or damaged photo ID badge should be immediately reported to the venue registration desk and will be reissued upon presentation of proof of identity.

## Access to Conference Rooms

Delegates are required to display their photo ID badge at all times to access the Conference venue and designated session rooms. Photo ID badges are not transferable.

## Meeting rooms

A limited number of 'semi-enclosed' meeting spaces (up to eight people each) will be available to hold high-level meetings. Meeting rooms can be reserved for a **maximum** of 50 minutes between 19 and 22 September 2022. They will be assigned on a 'first-come, first-served' basis.



Booking requests for meeting rooms can be made until COB 9 September.

Requests should be addressed to Mr Yanick Michaud Marcotte: [yanick.michaudmarcotte@un.org](mailto:yanick.michaudmarcotte@un.org)

Please use 'APMCDRR Meeting Request' in the *Subject* line.

# Media



## Media/Press Registration

Media are invited to attend the conference.

Those who have not already registered through the conference website will need to provide appropriate accreditation in order to be issued with a media pass.

Appropriate accreditation includes (but is not limited to) a media identification card, a letter of engagement from a certified media house, or a membership card from a national journalist or media union.

## Media Relations Contact

Please direct any media enquiries to the Department of Foreign Affairs and Trade:

**Email:** [media@dfat.gov.au](mailto:media@dfat.gov.au)

**Phone:** +61 2 6261 1555

or UNDRR Office:

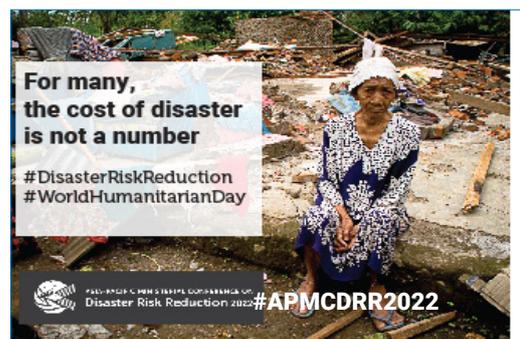
**Email:** [rosalind.cook@un.org](mailto:rosalind.cook@un.org)

**Phone:** +41 76 691 1631

## Social Media

Don't forget to share your involvement in APMCDRR on social media, encouraging your followers to register as virtual delegates, visit your display in the Marketplace or watch your presentation at the conference.

The official APMCDRR 2022 hashtags are **#APMCDRR2022**, **#CrisisToResilience**, **#ResilienceForAll** & **#SendaiFramework** and the affiliated social media accounts are: **@UNDRR\_AsiaPac**, **@nemagovau**, **@AusHumanitarian** and **@DFAT**



## Delegate App

The APMCDRR app provides in-person and virtual delegates with real-time conference information from their mobile device.

Delegates can review the attendee list, schedule meetings, access the program and more. Be sure to download the app in advance of the conference to start building your agenda. Download and access details will be sent to all delegates ahead of the conference.

# General information

## Climate



September is a pleasant spring month in Brisbane, with average temperature fluctuating between 15.3°C (59.5°F) and 22.9°C (73.2°F). September is the month with the least rainfall in Brisbane with an average relative humidity of 69%.

## Time

The local time in Brisbane is ten (10) hours ahead of UTC (UTC+010.00)

## Currency and banking facilities

The Australian Dollar (AUD) is the official currency of Australia.



Automated teller machines (ATMs) are widely available throughout the city and most credit/debit cards accepted. Most major currency can be exchanged in banks, hotels, and authorised money-changers at shopping malls.

Standard banking hours are from 09:00am to 5.00pm, from Monday to Friday. Check [www.xe.com](http://www.xe.com) for the most up-to-date exchange rates.

## Telephone Area Code

The country code for Australia is + 61. The local area code for Brisbane is +61 7. To make an international call from Brisbane please dial: 0011 + country code + area code + phone number.

## Geography

Brisbane is the capital city of the state of Queensland and is the third largest city in Australia, with a population of approximately 2.5 million people.

## Electricity

Australia's electricity power supply operates at 230volts / 50Hz (hertz/cycles). The plug type is AS/NZS 3112 with two flat pins forming an inverted V-shape plus a vertical earthing pin.



## Health and Medical Services

In case of emergency, Emergency Services can be contacted by dialling triple zero 000.

**000**



All costs incurred from medical treatment shall be borne by the delegates and should be settled directly with the medical establishment. It is recommended that travel insurance, that covers medical expenses, should be purchased prior to travel.